

SALMONS FAMILY DENTISTRY
4329 Ball Camp Pk., Knoxville, TN 37921
PHONE: 865-521-7707 fax: 865-521-0904 office@salmonsdds.com

We would like to welcome you to our practice!

It is our goal to provide you with the highest quality standard of dental care available. In order to do that, it is necessary to have an up-to-date health history as well as current radiographic x-rays so that we can accurately diagnose the presence of decay, periodontal disease, and overall oral health.

INSURANCE: We will be happy to file insurance for you as a courtesy. We will need a copy of your insurance card(s). Your insurance is a contract between YOU and YOUR EMPLOYER and THE INSURANCE COMPANY, or between YOU AND YOUR INSURANCE COMPANY. We are not a party to that contract. All charges are your responsibility from the date the services are rendered. Also note that not all services are a covered benefit in all insurance contracts.

If you have insurance, you will be expected to pay your unmet deductible plus the “patient portion” of your fee at the time services are rendered. In certain situations, other payment arrangements may be made IN ADVANCE with our Office Manager.

It is our policy to obtain a full set of x-rays on ALL New Patients, which would include a Panoramic x-ray and four bite-wing x-rays. If you have already had x-rays taken within the last year at another office, please use the enclosed form to request for those x-rays to be sent to us via email prior to your appointment.

- It is our policy to obtain a minimum of four bite-wing x-rays each year and one panorex x-ray every (3) years.
- We also recommend Fluoride twice a year for all children ages 3-14 years old. While we recommend continued Fluoride treatments once per year for all adults, this procedure is not always covered by insurance.
- We also perform a full mouth Periodontal Evaluation on all new patients and update it each year for all patients of record.
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To help us serve you better at the time of your appointment, we ask that you complete all of the New Patient forms and return via fax (865-521-0904), or email (office@salmonsdds.com), or mail in to our office prior to your appointment.

Thank you.